



Microchip Frequency and Time Systems
May 8, 2023

PDN Product Discontinuance Bulletin

Subject: Last Time Buy and Manufacture Discontinuance TimeSource 3550 Product Platform

Microchip Frequency and Time Systems (FTS) (formerly Symmetricom®) is discontinuing the TimeSource 3550 Platform due to severe material shortages of critical components (FPGAs) in the two-way timing antennas and in the rubidium module.

Unless your contract states otherwise:

Last time buy period is 6 months: orders must be received by Nov. 1, 2023.

All orders will be non cancellable and non-refundable

Lead times for antennas and Rb module may be up to one year

The price of the antennas and the plug-in Rubidium module are being increased \$1000 due to excessive cost increases of FPGAs that have an extremely limited supply in the component market (see highlighted products below).

Quantities are limited

Last time buy for service and support contracts is November 9, 2024, and may be purchased to cover the product through November 9, 2028.

Part number	Description	Replacement	Last Time Order Date for product	MD	Last Time ship date and service contracts	EOL
990-72055-01	TS3550 2x T1/E1 ANSI shelf & plug-in kit	TP 4100 090-1400x-00x	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
090-72055-01	TS3550 2x T1/E1 plug-in spare	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
090-72510-71	TimeSource GNSS DTI rooftop antenna spare	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
090-72550-71	DTI converter for 2-Way Timing GPS wall antenna spare	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028

Microchip Corporate Office
 2355 W. Chandler Blvd.
 Chandler, AZ, 85224

800-09506-000 rev A 5/4/2023

Obsolescence Notice

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Part number	Description	Replacement	Last Time Order Date for product	MD	Last Time ship date and service contracts	EOL
990-72015-72	TS Two-Way Timing GPS antenna spare & mounting kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
990-72055-96	TS Two-Way Timing GPS roof top antenna kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
990-72055-99	TS Two-Way Timing GPS wall antenna kit, 16 ft	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
012-00014-01	TS Two-Way Timing GPS wall antenna spare, 16 ft	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
090-72000-01	TimeSource Rear Access Shelf Spare	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
093-72010-98	TS3000 TNC connector kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
093-72050-93	Wall Antenna L1 Outdoor Lightning Suppressor kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
093-72050-94	Wall Antenna Indoor Lightning Suppressor Kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
990-70005-01	TS3550 miscellaneous items kit	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
995-72000-99	TimeSource Preconfigured Unit Charge	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
043-00018-01	Surge Protector Coax TNC F to F roof/wall ant	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
043-00018-02	Surge Protector Coax SMA F to F wall antenna	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-01	Cable RG59 10 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-02	Cable RG59 20 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028

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060-72010-05	Cable RG59 50 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-10	Cable RG59 100 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-20	Cable RG59 200 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-30	Cable RG59 300 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028
060-72010-50	Cable RG59 500 feet	n/a	Nov. 8, 2023	Nov. 9, 2023	Nov. 9, 2024	Nov. 9, 2028

Definitions

Manufacture Discontinuance (MD): MD means product will no longer be manufactured or available for sale beginning with the date specified above.

Last Time Order Date: Orders for this product or service must be received by this date.

End of Life (EOL): EOL means product will no longer be repaired or serviced except if under an extended coverage service contract.

Support Policy

Repair services will be available on a repair or replacement basis during the warranty/contract period. In the event of parts or component obsolescence, repairs will be made on a best efforts basis until the end of life. All other service options (telephone technical support, training, etc.) are available from Microchip Frequency and Time Systems' service and support organization on a contract or case-by-case basis. Interested customers should contact the Microchip Frequency and Time Systems to check a product's eligibility for services and any applicable terms.

If you have any questions regarding this letter or would like to inquire about other product support services (e.g. Installation, Telephone Technical Support, Maintenance, Training, etc.) please contact our Customer Assistance Center at 1-888-367-7966 (Toll Free) or 1-408-428-7907, your Sales Representative, or our website :

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Chandler, AZ, 85224

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<http://www.microsemi.com/products/timing-synchronization-systems/timing-synchronization-systems-support>

For inquiries about the maintenance and/or warranty status of your product and to obtain a quotation for ongoing support coverage, please email :
SJO-FTD.Contracts@microchip.com.

Microchip Frequency and Time Systems is highly committed to the Frequency & Time technology market and the customers we serve. We thank you for your understanding and look forward to serving you in future.

Regards,

Microchip Frequency and Time Systems

Any projected dates in this notification are based on the most current product information at the time this PDN is being issued, but they may change due to unforeseen circumstances. For the latest schedule and any other information, please contact your local Microchip Sales Office, the factory contact shown above, or your local distributor.

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